**BHARAT ARORA**

**PMP, ERP Consultant**

**Contact:** +1 732-917-4097

SUMMARY

* Passionate, value-driven Consultant with 8+ years of experience leading cross-functional teams to plan, build, launch and manage various world-class Applications.
* Have worked for Projects & business meetings with Client across NA, APAC, EMEA & UAE
* Prioritize and manage multiple projects within specifications and budget restrictions
* Have been a part of various ERP Implementation, Development, Reengineering and Support projects
* Have got extensive experience in Client management, Post production Support and Technical problem resolution, sharing knowledge with team members, driving key initiatives to improve customer satisfaction.
* Have been leading teams which take pride in on-time delivery and have strong Organizational Skills.
* Extensively involved in Requirements Gathering, Fit-gap analysis, development and documentation.
* Blend technology skills with extensive PMP experience and a market orientation.

ACADEMIC QUALIFICATIONS

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| Year | Degree | Institute / University / Board |
| 2007 - 2011 | CA equivalent to CPA(US) | Institute of Chartered Accountants of India |
| 2007 - 2010 | B.Com (Honors) | S.G.T.B Khalsa College, University of Delhi, India |

RECOGNITION & CERTIFICATIONS

* PMP – PMI (2017/09)
* IFRS – ACCA, UK (2014/07)
* SIX SIGMA – Green Belt (2016-17), LEAN (2014-17).
* Awarded Silver & Bronze from GENPACT various times for dedication, skill and talent.
* Recognized with an award for excellent contribution towards a new Set of Book Implementation for GE POWER AND WATER, HUNGARY.
* Certified in Corporate Etiquette and Interpersonal Skills from NIIT Uniqua.
* Certified in General Management And Communication Skills Course from New Delhi by ICAI.

EXPERIENCE WITH GENPACT (April 2012 to Present) – Lead Consultant (Current)

Primarily involved in:

* **Program & Project management** for Oracle ERP, SharePoint, SAP Success Factors, Workday, Tableau, SOA/Fusion, LegalEase, SQL Developer, O365
* Consulting for **Oracle Financial** modules as a Functional Lead/ SME/ Solution architect
* Creation of **High Level Design documents** and Strategy Documents to cater to Business Needs of customers.
* Critical Understanding of **Business Requirements** across industries and translating the same into Product Logic with necessary controls and validations.
* Assist the Product Management Team by **highlighting gaps/ deficiencies** in Functional Flows and provide alternative solutions to plug lacunae in business rules.
* Developing a custom, comprehensive strategy detailing how the applications will be tested.
* Conducted various rounds of **UAT and SIT** with his experience across various modules of Oracle ERP
* Experience in **Procure to Pay and Order to Cash**, Integration of P2P and O2C with Oracle Financials & Projects across geographies
* Was involved in the **Oracle Release 12** features like **Sub Ledger Accounting** (SLA), **Multi Org Access Control (**MOAC), EDI design for onboarding new customers
* Involved in design of **Chart of accounts** and **General Ledger** as a part of the Team.
* Also have basic working knowledge of some SCM Modules like **PO, OM, Inventory and Purchasing**.
* Extensively involved in **preparation of BRD, BR -100**, 110, 150, CF 250, MD 200, RICEW and BPEL
* Working with **Oracle Support & Development** on Metalink for troubleshooting and time resolution of various issues that come up while testing.

**OTSUKA, PRINCETON, NEW JERSEY, US (Nov 2015 – Present)**

* Optimize the **Enterprise IT Support**, **Change & Release Management** across various technologies to improve operational efficiency
* Manage **stakeholder engagement and communication**, Control Scope, time, cost, risks, quality as per plan & manage changes through **Change Control Board**
* Involved to improve & support finance Modules Oracle general Ledger, **Oracle payables, Receivables, Fixed Assets and Cash management** as a BEST(Business Effectiveness Services Team)/Support Lead.
* Managing integrations with **External systems** like AcceLIM, Sabrix, Blackline, Hyperion & LegalEase
* Resolve the issues raised by user in Finance and distribution modules by Coordinating with team.
* Ensure for smooth **Period close** & daily, weekly status Review’s on issue raised by users
* Follow up with oracle for any BUG resolution & Testing the functionality after applying the patch
* Creation of Understanding, BP080 documents for the Current & Proposed business process
* Playback sessions to the business & Current ERP Support team

**AVERDA, DUBAI, UAE (Oct 2014 – Nov 2015)**

* Transition, **Transformation & Reengineering** of Processes for setting up **Shared Service Centre** in Dubai
* Obtain and manage resources, Flowchart **business processes**, Implement approved changes
* **Centralization** of all Business Processes in R2R, P2P, O2C, Fixed Assets, I Expense & Cash Management.
* IT Support for **Ledgers Rollouts**, Month End Closing, **Customizations**, Extensions, Reporting & Interfaces.
* **Chart of Accounts maintenance** – COA Values, Code Combinations, Security Rules, Cross Validation Rules, Enabling Dynamic Inserts, Mass Allocations, Creating & Maintaining Budgets, GL Periods.
* Working with Oracle Support for Problem Resolution.
* Modification of the Custom programs, Forms in the System to suit the new business requirement.
* Preparation of **Policies & Standard Operating procedures**, **Reconciliations, Accruals**
* Representing & Liaising with IT Team for entire Finance for all entities across GCC Locations
* Worked on Business Intelligence Tools: Cognos & Oracle Discoverer
* Document Sequencing/ Categories, **Translation, Consolidation and Revaluation** for reporting globally.
* Actively engaged with a dedicated DBA in Cloning of instances for various rounds of testing, application of patches and data fixes, Code Movements, Handling **data corruption and outage** for instances when required.
* Defined **Financial and Payable Options**, Recurring invoices, Expenses Reports templates, Payment terms, and recording transactions using Standard Invoices, credit memos, Debit memos, and Prepayment invoices.

**HUMANA, LOUISVILLE, KENTUCKY, US (Jun 2014- Oct 2014)**

* **Team Building**, Plugging Lacunae in the Current Processes by having proper Documentation & SOP’s
* Strengthening the Team by **Coordinating with the Business** directly to gather required information
* Handling issues for I Expense, **Finance modules** with the Team

**MC GRAW-HILL FINANCIAL, NEW JERSEY, US (Jun 2013- Jun 2014)**

* Prepare **project plans**, requirements, **constraints and assumptions**, Stakeholder Analysis
* Leading the team & working as the **Accounts Payables** Administrator.
* Maintaining Project Billing & Revenue recognition tasks for the Project.
* Had discussions on the Current Process in AP and took over the Process smoothly in a time of 4 months
* **Daily interaction with Client** and Customers for changes in Invoice Authorization Limits.
* Also support for **Banking and EDI** tasks which involves direct interaction with the Banks.
* Monitoring Check runs in Oracle daily and managing confirmations with bank and treasury.
* Performing Payment stops at Bank and in Oracle.
* Managing Invoice cancellations, rejects and Bank Wires and check rejects & reissue.
* Managing **Internal and External feeds into the system(Oracle)** for invoice processing.
* Suggested **changes for improvement** that were implemented by the Client.
* Revamped the process for granting Authorized Approver rights and helped the client to build a new process to get away with the Ticketing system and have a shared mailbox in its place instead.
* Exposure to **Ms Access** and providing the Business Groups extracts and outputs from the database for necessary decision making.
* Preserving and maintaining all the documents for **internal and external audit.**

**GE ENERGY, POWER & WATER, HUNGARY, EUROPE** **(April 2012 – June 2013)**

Worked as a Solution Architect for implementation of **Multiple Reporting Currency** (MRC) Feature in Oracle –

* Collected **Business requirements** from customer by having discussion directly with the users for various modules and systems by travelling to **Budapest, Hungary** in Europe. This involved studying the clients existing business practices and designing the overall solution, functional design of custom components and interfaces, reporting requirements, configuring and testing the solution, providing training & support to users.
* Understood the existing **AS-IS process**, map to application and integrations with the other systems external to oracle and updated the daily and weekly status in Meetings and Call.
* Prepared & Presented PowerPoint presentations to the Client proposing the **TO-BE solution** for the required business need & Conducted daily discussions through Live Tele Presence and Webex Sessions
* Complete the **unit testing** for custom components developed and ensure that business requirements are met
* Achieved the milestone and went **Go-Live** with the process in Production in a very short time frame and received appreciation from the IT/IM team and the Business
* Explained the MRC feature in oracle to the Client and got their approval for the Future process
* Create a new USD Reporting SOB to replace the existing EUR SOB Due to Legal Compliance in Europe.
* Cleared unnecessary invoices and Transactions lying in the system.
* Help removing the already existing Rounding and precission issues.
* Worked with the technical team on **SQL queries** and statements and handling the scripts if required any.
* Modification of the Custom programs in the System to suit the new business requirement.
* Successful period and Quarter Close activities after the Implementation without any issues.
* Defining **Mass allocation** and Document Sequencing for the New Set of Book
* Translation, Consolidation and Revaluation for reporting Globally.
* Disabling the existing EURO SOB and End dating the Sub Ledger modules so that no transactions pass on to the Reporting Set of books that will no longer be used.
* Providing the conversion options for Set of books & Setting Auto reversal Criteria’s for the financial options.
* Confirming by testing that all previous and future transactions are posted to the New SOB after the closure of existing books & Ensuring that no transactions lie piling up even in the Interface tables.

MANAGEMENT TRAINEE UNDER CA (August 2007 to March 2011)

Worked as an Assistant for 4 years in V.K.B & CO.

* **Audit finalization and taxation** of clients in manufacturing and service sectors
* Maintaining the **accounts** and audit finalization of various companies, firms and organizations
* Finalization of **financial statements** with compliance of accounting standards, Companies Act
* Filing of income tax returns for individuals and various organizations
* Conducting management audit of companies and preparing MIS Reports.
* Ensuring **compliance** of Indian Auditing Standards, Book keeping and management.
* Financial management: Shares And Derivatives Portfolio Management.
* Preparation of **Balance Sheet** and filing Income Tax & TDS Return of various assesses.
* Writing journal entries and preparing **bank reconciliation and financial statements.**
* Physical verification of stock/inventory.

COMPUTER LITERACY

* Proficiency in Oracle R11i and R12 finance modules, Basic SQL
* Well versed with MS Office – Word, Excel, Access, PowerPoint and Tally

STRENGTHS

* Good communication skills, Confident, Focused, Creative and innovative
* Get along with co-workers easily and Able to adapt in changing circumstances
* Handle Workload well and have been able to meet deadlines

PERSONAL DETAIL

* Hobbies : Reading, traveling, watching sitcoms & listening to Music.
* Language Proficiency : English, Hindi and Punjabi
* Job Location : Flexible
* Address : 181 Princeton Arms N, East Windsor, New Jersey-08512.

Signature:

BHARAT ARORA References: Available upon request